

# The Moapa Valley Water District is committed and prepared to providing water service during a wide-spread community illness

In light of the emerging COVID-19 issue, the Moapa Valley Water District (MVWD) has temporarily suspended customer shutoffs for delinquent and/or non-payment. The Water District will continue to work with individual customers and those facing financial hardships to establish payment arrangements and provide other customer services.

The Water District offers numerous services to assist customers and provides online access to accounts. Customers can call 702-397-6893 for more information.

The Water District has implemented their readiness and response plans to help ensure continued water availability to our community. The Moapa Valley Water District's water distribution system can provide water under any number of emergency situations, including COVID-19.

MVWD's treatment & water distribution system is capable of delivering up to 6 million gallons of drinking water per day from the District's deep carbonate aquifer well system.

COVID-19 is primarily transmitted person-to-person—there is no indication that transmission can occur via drinking water supplies.

The Moapa Valley Water Districts drinking water meet or surpass federal safe drinking water act standards and is treated using arsenic filtration, and chlorination, which are on the leading edge of water treatment processes and effective at removing contaminants from water. Chlorination, which is used throughout MVWD's water distribution systems, is extremely effective at destroying viruses and microorganisms during the water treatment process and maintaining disinfection throughout the water system.